



Redesigned Structured Practical Training Program: Pharmacy technicians

Presented by: Joni Wells (RPh. APA), Registration Lead

Rakhee Patel (RPh. APA), Registration Lead



Presenter/speaker personal disclosure

Presenter names: Joni Wells and
Rakhee Patel

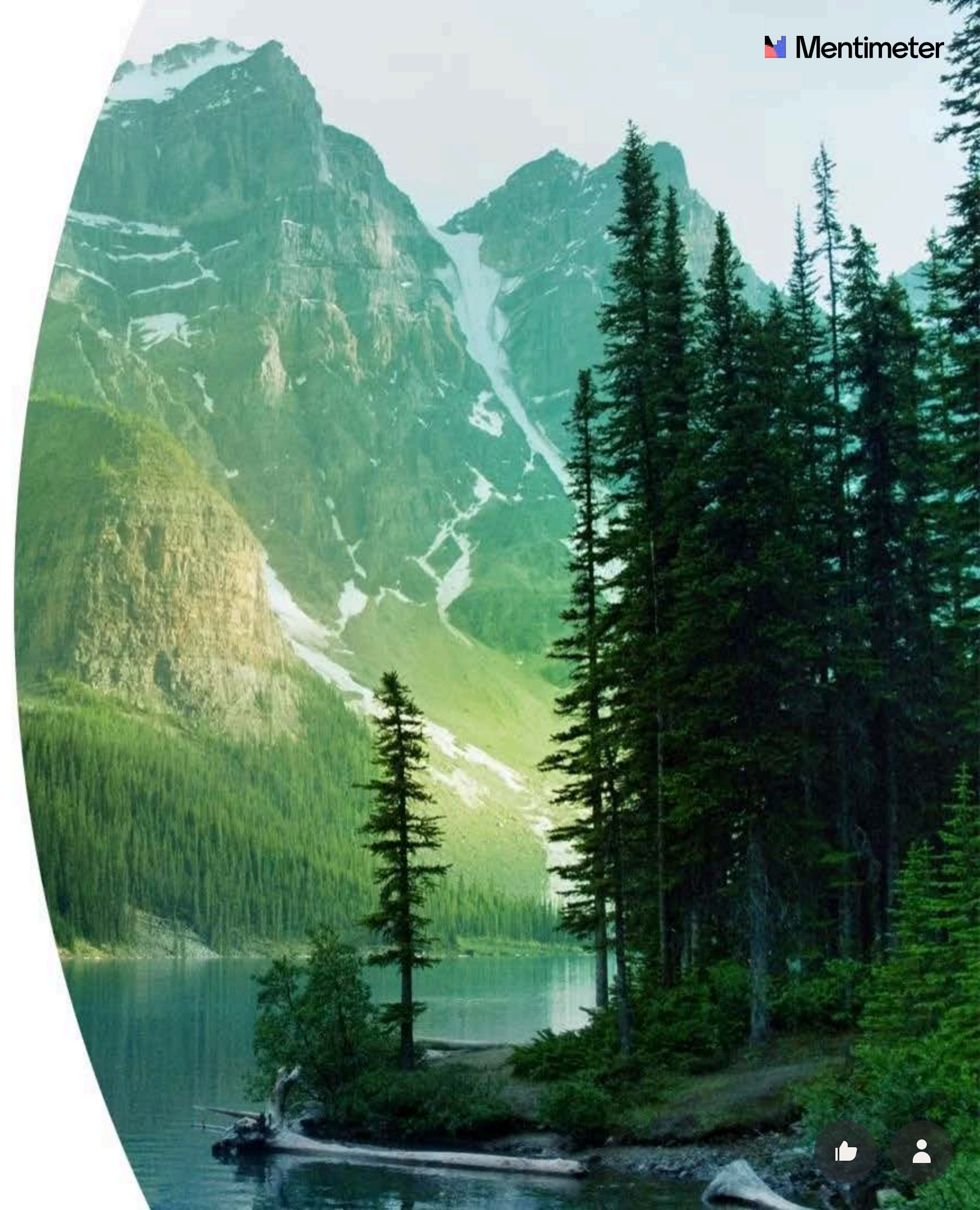
I have no current or past relationships
with commercial entities.

Speaking fees for current program:
I have received no speaker's fee for this
learning activity.



Land acknowledgement

The Alberta College of Pharmacy respectfully acknowledges that we are gathered on **Treaty 6** territory, the traditional lands of First Nations people, and Métis **Region 4**. The roots of many modern medications come from the Indigenous peoples' traditional use of plants from these lands.





Interactive session

Scan the QR code on the next screen to participate throughout the presentation!



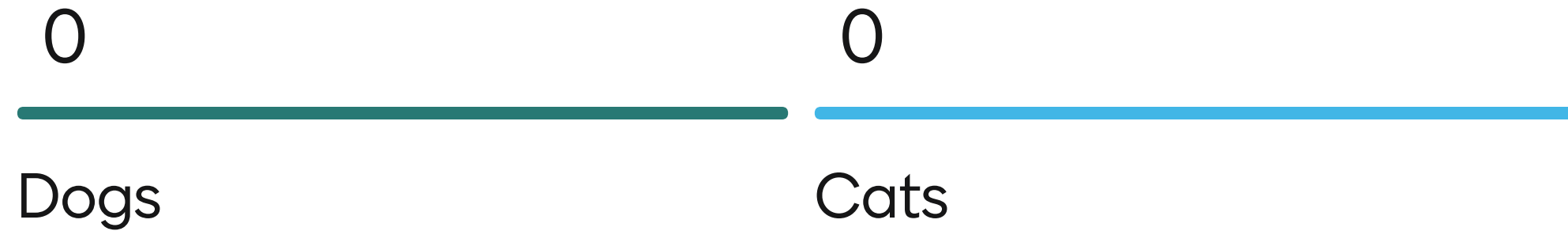
Test question!

Which pet is the best pet?

- a) Dogs
- b) Cats



Which pet is the best pet?



Presentation overview

- SPT Program redesign
 - Key steps involved in the redesign process
- Main components of the redesigned SPT Program
- Role of the preceptor
 - Importance of this role
 - How to get started
- Questions



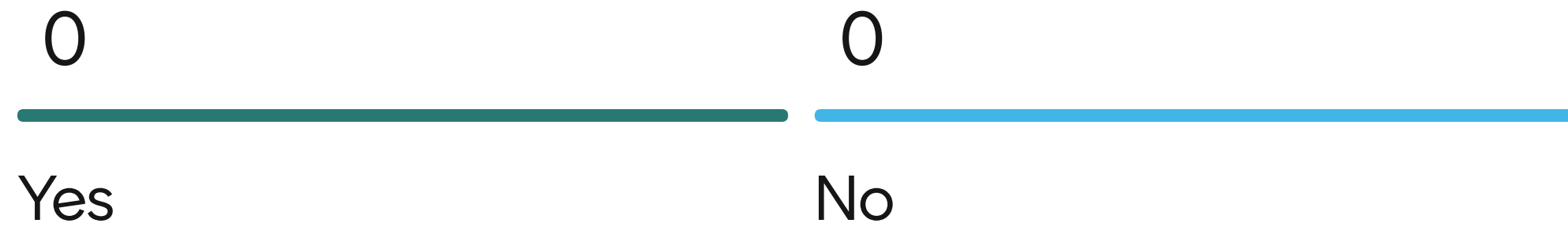


Question time!

Have you been a preceptor with ACP's SPT Program before?

- a) Yes
- b) No

Have you been a preceptor with ACP's SPT Program before?



SPT Program overview

- Essential entry-to-practice requirement.
- Supervised, competency-based training period.
- Allows candidates the opportunity to practise the skills required to be a pharmacy technician.



SPT Program redesign process

- Developed with an advisory group of pharmacy technicians.
- Variety of perspectives from different areas of pharmacy technician practice.
- Collaborative development process to ensure pharmacy technicians are prepared to practise to their full scope in every practice setting.



Question time!

What is your pharmacy's experience with ACP's SPT Program?

- a) We had a candidate in the **former** SPT Program
- b) We have/had a candidate in the **redesigned** SPT Program
- c) No experience
- d) Not sure

What is your pharmacy's experience with ACP's SPT Program?



Why the updates?

- Alignment with
 - NAPRA's updated 2024 Professional Competencies for Pharmacists and Pharmacy Technicians at Entry to Practice in Canada.
 - ACP's standards.
 - Best practices and learnings from similar programs across Canada.



SPT Program goals

To ensure candidates are ready to practise in Alberta as pharmacy technicians in Canadian pharmacy practice.

- Use their technical and clinical skills confidently in the provision of person-centred care.
- Embody the characteristics of a pharmacy professional.
- Trusted to practise within the healthcare system and their communities.





Structured Practical Training

A closer look at the redesigned program



Practical experiences

- In person.
- Occur over a minimum of six consecutive weeks when completed full time.
 - A minimum of 240 hours each.
 - 20-40 hours per week.
- Different sets of activities that demonstrate readiness to practise.
- Based on activities and assessment, not accumulation of hours.



Activities

- Patient assessment and providing care activities.
- Distribution activities.
- Best possible medication history (BPMH) submission.
- Patient education activity.
- Continuing Competence Program (CCP) learning activity.
- Verification and continuous quality improvement (CQI) activity.
- Compounding activity.

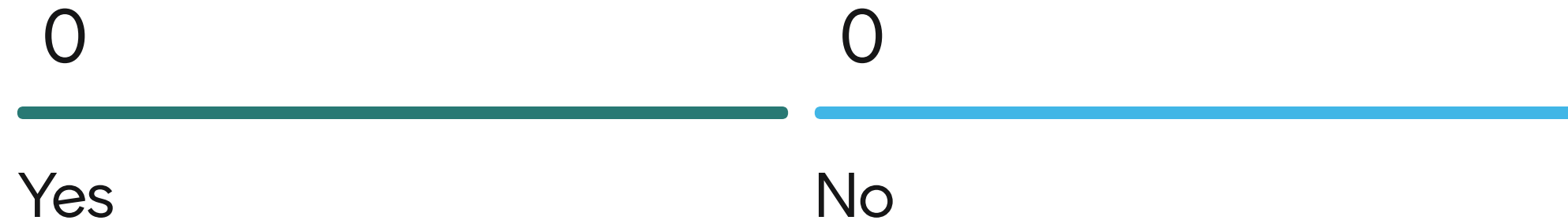


Question time!

Have you accessed ACP's online learning platform, Academy?

- a) Yes
- b) No

Have you accessed ACP's online learning platform, Academy?



Online platform

- No more paper!
- Now hosted in Academy, ACP's online learning management system.
- Online processes and submissions for candidates and preceptors.



Site requirements

- Two practical experiences must be completed at different sites (with a different preceptor).
- Broadens experience to ensure readiness to practise.
- Candidates responsible for finding their own sites.
- Must be able to offer all learning activities for candidates.
 - **No** “no opportunity” option.





Question time!

When you think about precepting, what comes to mind?

Use a word or phrase.



When you think about precepting, what comes to mind?



Precepting eligibility

- Be on the pharmacy technician or pharmacist register for at least one year.
- Complete the Preceptor training course.



Preceptor training

Training includes

- SPT Overview.
- Introduction to precepting and preceptor skill development.
- Activities (familiarizes preceptors with the required activities of the SPT Program).
- Assessment training.
- Preceptor undertaking.
- Additional resources.



Connecting with a candidate

- Candidates will be responsible for finding their own preceptors.
- For at least one practical experience, the preceptor must be a pharmacy technician.
- Preceptors will be limited to precepting a maximum of two candidates at once.



Co-precepting

- Two preceptors can share responsibilities as the preceptor for the candidate.
- Both must be identified before starting a practical experience.
- Both required to complete the preceptor training and meet all eligibility criteria.



Supervision

- Majority practical experience (at least 75% of scheduled hours) must be spent under the supervision of their preceptor.
- Supports an accurate assessment.



Assessments

- Candidates must have opportunities to develop and demonstrate all required competencies.
 - e.g., direct patient care and compounding.



Why precepting matters

- Preceptors play a **critical** role in the SPT Program.
 - Teaching, coaching, and assessing candidates.
 - Ensuring new pharmacy technicians are ready to deliver quality person-centred care.
- **Thank you**, preceptors, for your essential contribution to the pharmacy technician profession.





Question time!

What makes you hesitant to become a preceptor?

Use a word or phrase.

What makes you hesitant to become a preceptor?



Question time!

With the redesigned SPT Program, would you consider being a preceptor?

- a) Yes
- b) No
- c) Maybe

With the redesigned SPT Program, would you consider being a preceptor?



What's next?

- **Take your preceptor training!**
 - Approximately four hours to complete.
 - Can be claimed for unaccredited CEUs.
- Talk to your pharmacy team about getting involved.
- Scan the QR code to get more information about precepting.



Questions?



techspt@abpharmacy.ca