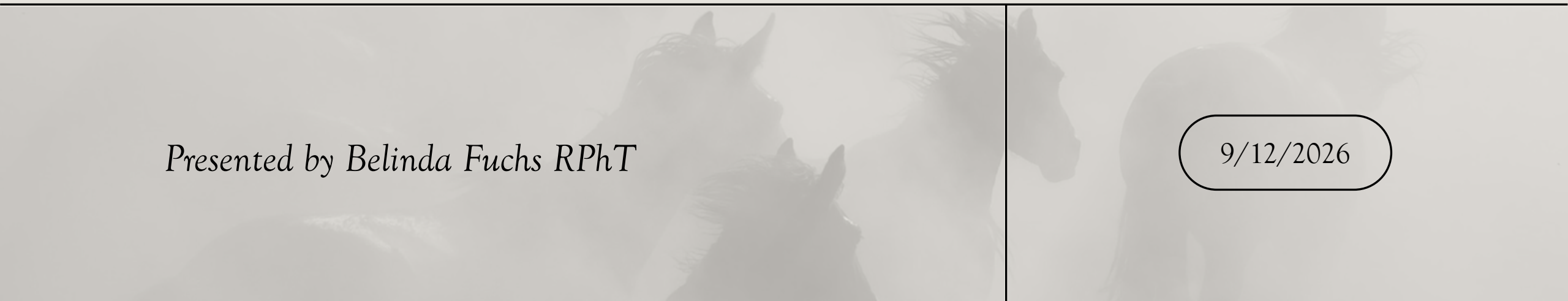

Find your SPARK

Follow your PASSION

Presented by Belinda Fuchs RPhT

9/12/2026

A faint, grayscale background image of several horses, with their heads and necks visible, creating a sense of movement and energy.

Personal Disclosure

Presenter: Belinda Fuchs RPhT

I have the following relationship with commercial interests

- Current Employee of Healthmark Canada

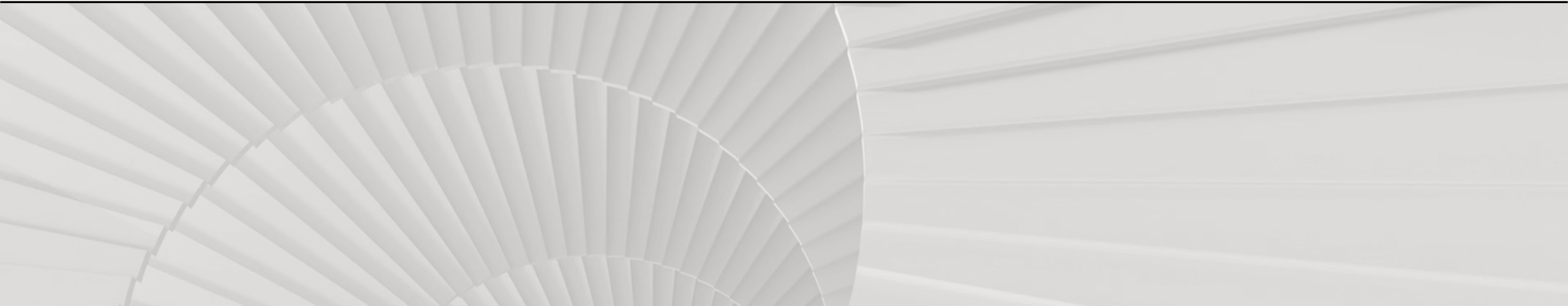
Speaker's fees for current program

- I have received no speaker's fee for this learning activity

Learning Objectives

By the end of this session, attendees will be able to:

- Identify at least 3 non-traditional opportunities for pharmacy technicians
- Summarize beneficial educational learnings to support non-traditional roles
- Evaluate personal strengths within the pharmacy technician profession



Audience Poll

By raising your hand how many here today:

Are in retail pharmacy

Honestly love what they do

Are in hospital pharmacy

Wonder if there is something more

Are pharmacy technician student

Know there are opportunities, but
don't know where to look

Work in front line operations or traditional tech roles

A Brief History – Then and Now

Then

- Oral medication Dispensing
- Oral Medication Repackaging
- Compounding
- Wardstock Replenishment
- Prescription Entry
- Front Store Inventory
- Customer Service & Check-out

Now

- Dispensing – Final Check
- Repackaging – Final Check
- Compounding – Final Check
- Inventory and Procurement Teams
- Diabetes Specialists
- BPMH review in ER's



Where do we begin ?

What roles are available for Pharmacy Technicians?

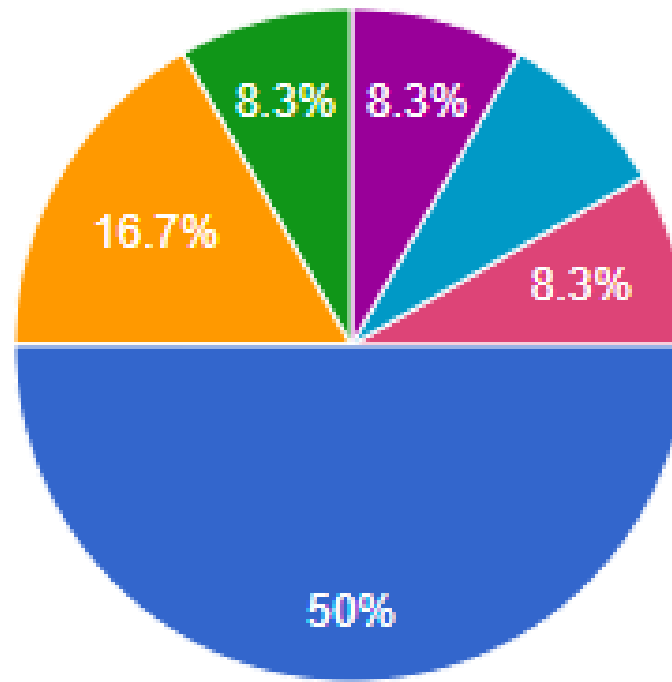
What training is required, expected or useful?

Where do I start?

What if I don't like the change?



Industry survey



50% Institutional or hospital-based practice

17% Consultant

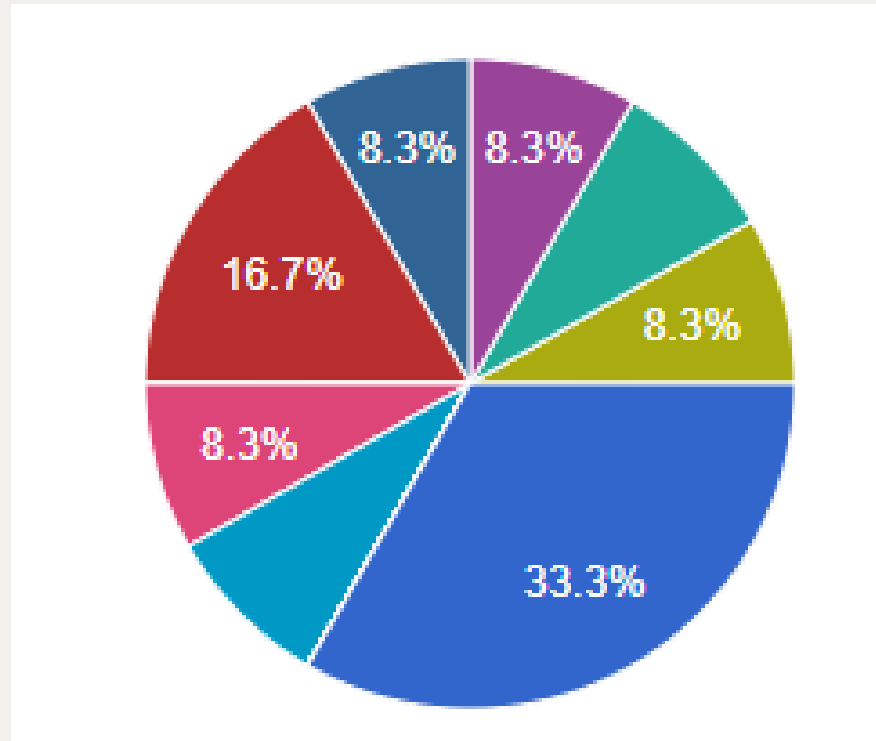
8% Central fill compounding lab

8% Community Compounding facility

8% Specialty Compounding

8% Compliance: Controlled Environment testing

Industry survey



33% Operations Manager

8% Manager (Other)

8% Compounding Supervisor

17% Consultant

8% Pharmacy Technician Instructor

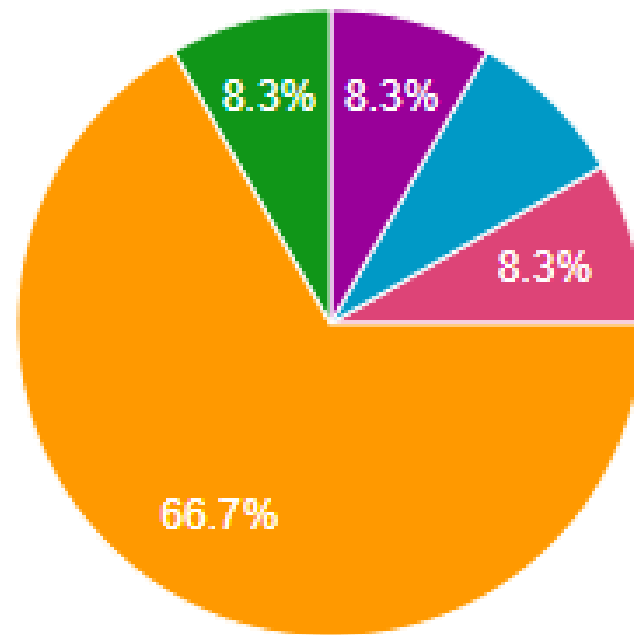
8% Clinical Informatician

8% Policy

Consultant/trainer/educator

8% Practice Standards and Safety

Industry survey



67% Personal growth opportunity

8% Better work/life balance

8% Unexpected opportunity

8% Just fell in my lap

8% Improve patient and worker safety

What now?

We have identified some roles and areas of practice that step outside traditional boundaries.

- Operations Manager
- Consultant
- Practice Standard and Safety
- Clinical Informatician
- Pharmacy Technician Instructor
- Compounding Supervisor



Operations Manager

Consultant

Policy Standards and Safety

Clinical Informatician

Pharmacy Technician Instructor

Compounding Supervisor

My strengths:

- Project and change management
- Detail oriented
- Emotional intelligence
- Strong leadership and communication skills

What to expect:

- Corporate politics
- Immense professional growth

Policy Standards and Safety



Operations Manager

Consultant

Policy Standards and Safety

Clinical Informatician

Pharmacy Technician Instructor

Compounding Supervisor

My strengths:

- In depth understanding of NAPRA and ACP guidance
- Ability to inspire others
- Personally organized

What to expect:

- Complete duties outside of work hours
- Limited working budget
- High work/life balance

Pharmacy Technician Instructor



Operations Manager

Consultant

Policy Standards and Safety

Clinical Informatician

Pharmacy Technician Instructor

Compounding Supervisor

My strengths:

- Love to lead
- Excel at mentoring and helping others
- Understand that what motivates you, may not motivate others

What to expect:

- HR issues
- Exponential growth and learning

Operations Manager



Operations Manager

Consultant

Policy Standards and Safety

Clinical Informatician

Pharmacy Technician Instructor

Compounding Supervisor

My strengths:

- Have a data driven mindset
- Strong pharmacy knowledge

What helps success:

- Proficiency in Excel, SharePoint and change management

What to expect:

- Provide support and guidance for systems and project implementations
- Leading working groups

Clinical Informatician



Operations Manager

Consultant

Policy Standards and Safety

Clinical Informatician

Pharmacy Technician Instructor

Compounding Supervisor

My strengths:

- Ability to designate
- Adept at scheduling, audits and assessments
- Understanding of sterile and non-sterile compounding compliance

What to expect:

- Compliance audits
- Growth and learning opportunities

Compounding Supervisor



Operations Manager

Consultant

Policy Standards and Safety

Clinical Informatician

Pharmacy Technician Instructor

Compounding Supervisor

My strengths:

- Passion for standards and regulations
- Public speaking and demonstrations

What helps success:

- Training in Canadian and American industry standards

What to expect:

- Learning how to run a business, accounting and web design

Consultant

Is that it?

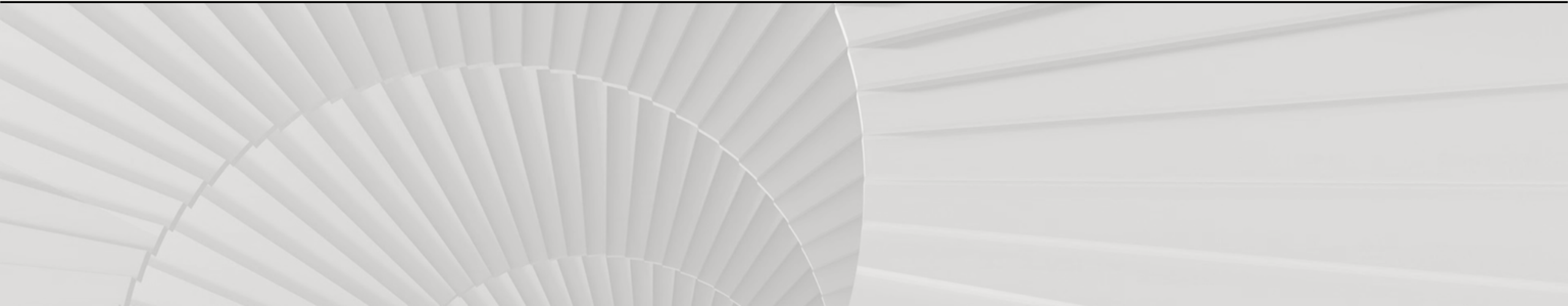
Other industries include:

- Drug Research
- Insurance Coordinator
- Medication Coordinator
- Product Reps and Sales

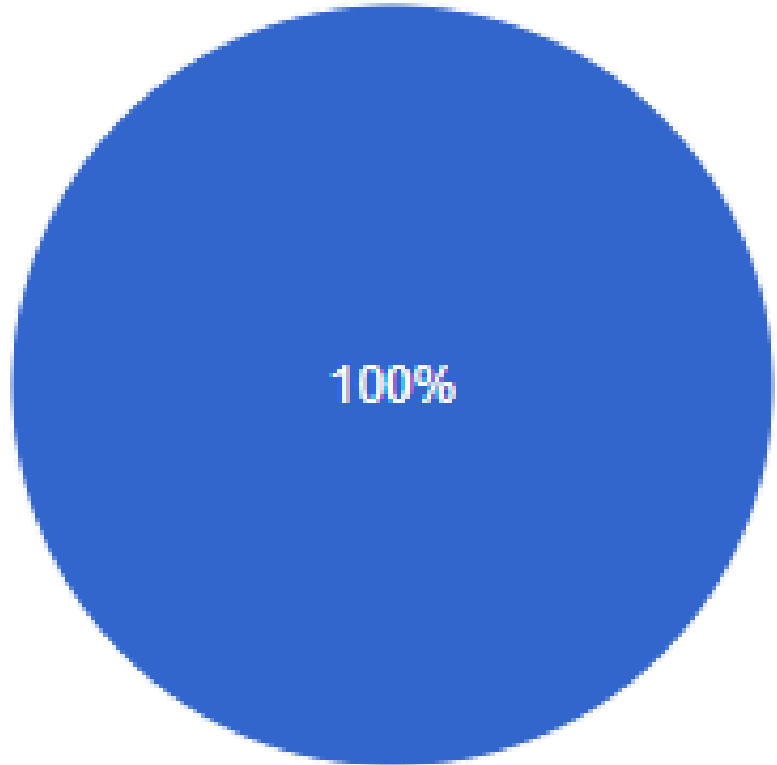
Where to start

Expanding your career bubble

- Online platforms
 - LinkedIn
- Conferences
 - PTSA
 - CSHP
- Webinars
 - Contec
 - PPPMag
- Working Groups
- Industry Workshops



What if I don't like the change?



Change isn't easy - BUT

- Experience
- Confidence
- Knowledge
- Growth

"You miss 100% of the shots you don't take"

Notable Quote

It's worth remembering that for any change to happen in your life, you must be wrong about something. If you're sitting there, miserable day after miserable day, then that means you're already wrong about something major in your life, and until you're able to question yourself to find it, nothing will change."

Time for
Questions

