

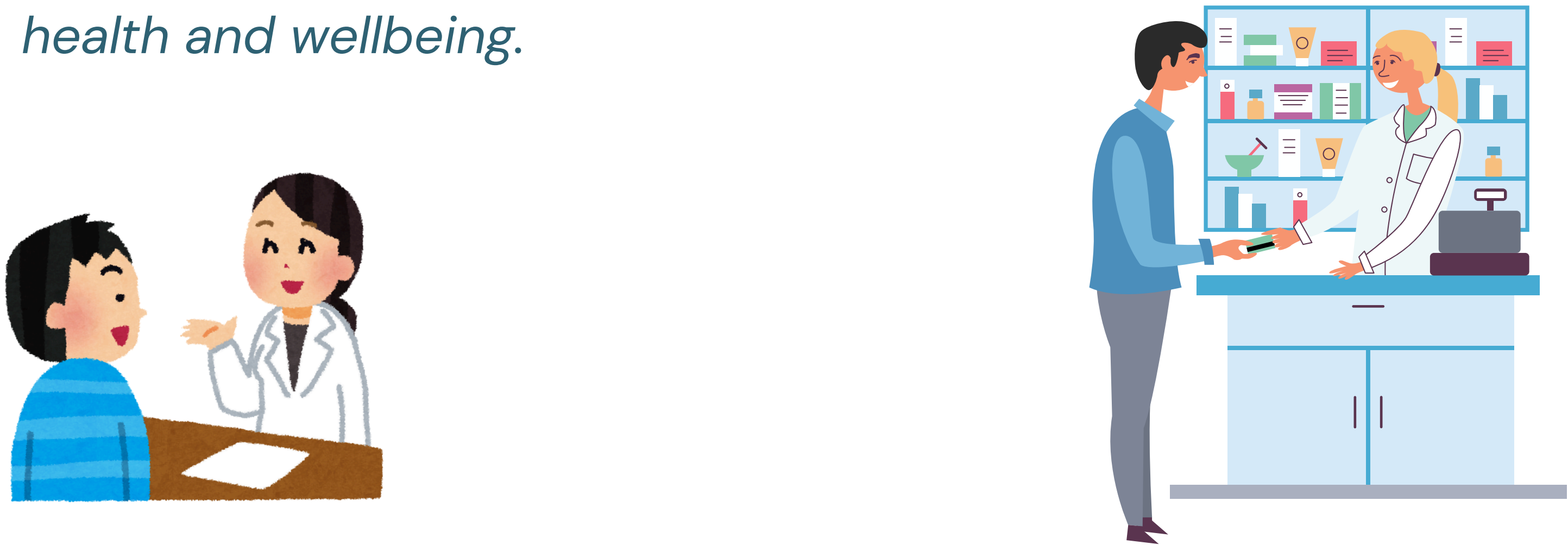
Non-Pharmacological Pharmacy Services

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What are non-pharmalogical pharmacy services, and what is its purpose?

- Services provided by the pharmacy that support patient centered care that **does not** involve medication therapy.
- Devices that support mobility at home, disease management, short-term and long-term conditions, and lifestyle modifications to promote patient health and wellbeing.



Pharmacy Technician Role in Service

- Bill government and private insurance with a valid prescription from an authorized prescriber for rental and purchase of products.
- Gather and send information and paperwork to insurance companies for product coverage approval.
- Provide help with product selection (i.e. Incontinence products).
- With certification, can fit patients for compression stockings.
- Train patients how to use products (i.e. walkers, crutches, canes).
- Confirm patient’s AADL eligibility and bill to AADL.
- Receive prescriptions from authorized nurses for size of products (i.e. catheters, walkers).
- Set up products for delivery or patient pick up.



Citations:

Alberta Aids to Daily Living (AADL). (2024). Guide for Clients. Government of Alberta <https://open.alberta.ca/dataset/fbbc8401-247b-4265-9b0c-0fe5f71b65c9/resource/efb29715-16d6-411b-b800-b408010297bf/download/hlth-aadl-guide-for-clients-2024-11.pdf>.

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Alberta Aids to Daily Living (AADL). (2025). AADL – Cost sharing of benefits. Government of Alberta. <https://www.alberta.ca/aadl-cost-sharing-of-benefits>.

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S. Russell, personal communication, April 11, 2025.

Services Provided at Pharmacies

Products for Rental and Purchase:

- Breast pumps (not covered under gov. plans)
- Transport chairs
- IV poles
- Mobility aids, canes, crutches, wheelchairs, walkers, ice picks, grabbers, lift chairs, bath seat
- Air casts
- VitalAire oxygen supplies



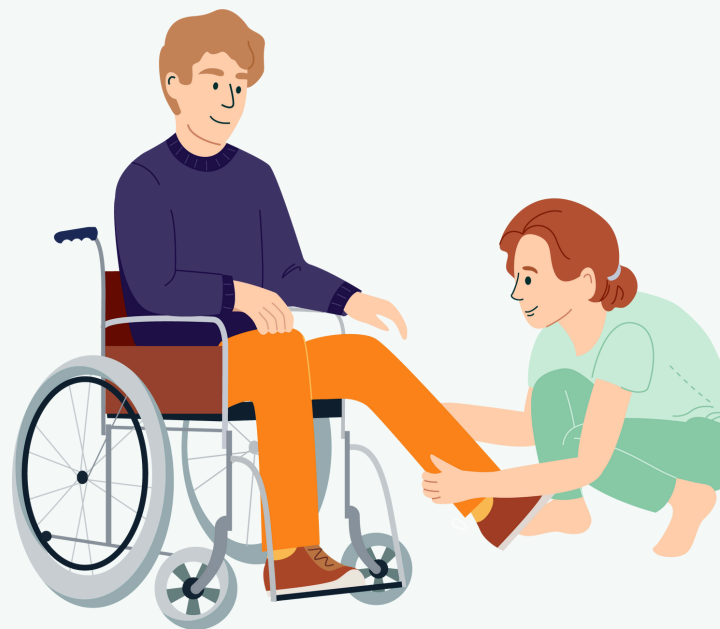
Products ONLY for Purchase:

- Medical supplies: Catheters, ostomy products, hernia supports, mastectomy products
- Compression stockings
- Incontinence products
- Braces
- Advanced wound care products



Patient Centered Care

- Seeing a patient past their condition and determining what can be offered to help them feel better and comfortable with their situation (i.e. reachers & grabbers for individuals on wheelchairs).
- Ordering special equipment to make their devices more comfortable to use (i.e. G-tube protective belts to prevent children from pulling off their G-tube).
- Ensuring patient safety by educating and informing them on how to properly use their devices.
- Tailoring the patient’s health care needs by coordinating with the patient and their circle of care.
- Increased accessibility for services.



Insightful Considerations and Barriers

- Be mindful that equipment may be reused for rental products.
- A prescription is necessary after assessment with AADL authorizers to get access and claim benefits.
- Wait time for assessments and approval can range in duration which can be challenging to wait.
- No exact time frame on the entire process.
- Language barriers exist in communication and understanding of the medical equipment and supplies.
- Might consider purchasing the needed product for long term use for more cost friendly than renting long term.



Who Qualifies for AADL?

Alberta Aids to Daily Living (AADL) is a provincially government funded program in Alberta that assists in paying for medical equipment and supplies.

Who qualifies?

- An Alberta resident (With valid PHN).
- Have a long-term disability, chronic or terminal illness (6 months or longer).



How to qualify?

- Complete a clinical assessment by an AADL-approved health care provider before receiving the appropriate equipment and supplies that are available through the AADL program.
- After assessment, an authorizer will provide a list of at least 3 vendors to choose from. Medical equipment and supplies must be purchased from an approved AADL vendor only.

Who are classified as AADL authorizers?

- Registered nurse, occupational therapist, physiotherapist

Who are approved vendors?

- Health care stores, pharmacies, home oxygen suppliers, hearing aid vendors.

What is the AADL cost-share program?

- Patient is required to pay 25% of the benefit cost to a maximum of \$500 per individual/family per year.
- Low-income and those who are receiving income assistance are exempted from cost-share.

Who is not covered?

- Individuals covered by NIHB, WCB, Veteran Affairs or those who have private insurance that covers the benefit.

What does AADL cover?

- Communication devices (Laryngectomy equipment)
- Medical-surgical supplies (Ostomy supplies)
- Amplification devices (Hearing aids)
- Mobility equipment (Transfer aids)
- Prosthetics and orthotic devices (Therapeutic footwear)
- Respiratory equipment (Home oxygen)
- Incontinence supplies (Diapers)



Private Insurance

- Contact insurance for individual information on what products are covered.
- Will need a valid prescription from a health professional.
- Can purchase and rent products dependent on insurance and needs.
- Short-term conditions (walker after surgery)
- Cover products such as: Breast pump, IV supplies, and CPAP

