




Shaping Tomorrow's Pharmacy:

The Power of Precepting







Land Acknowledgement



I would like to acknowledge that the land on which we gather on Treaty 6 territory. Many of us live and work on Treaty 6, Treaty 7, and Treaty 8 territory—the traditional lands of First Nations people—and six Métis regions. This is where we will strive to honour and transform our relationships with one another.



Disclosures

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Personal Disclosures:

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CPTA Board - Alberta Provincial Representative

Commercial Disclosure:

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Learning Outcomes



01

Differentiate between the 3 levels of ACP's Structured Practical Training

02

Understand how to interpret NAPRA Professional Competencies for Pharmacy Technicians at Entry To Practice

03

Support Student and Provisional Pharmacy Technicians on their journey to regulation



3 Levels of ACP SPT Program

Level I

*Minimum 320 hours

- Demonstrate competencies at an acceptable level
- Focus on the provision Drug Distribution
- Completed as practicums through the schools

Level II

Minimum 320 hours

- Demonstrate competencies proficiently
- Demonstration of Professionalism, management knowledge, skills and quality assurance are increased


Level III

Minimum 160 hours

- Confirm proficiency in all ETP Competencies
- Demonstration of proficiency of product release by completing a minimum of 100 final checks



Program Rules

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- Candidates must be registered on ACP's provisional pharmacy technician register.
 - Before beginning each level of SPT they must
 - Find a site and preceptor
 - Submit a completed SPT notification form to ACP
 - Work a minimum 20 to maximum 44 hours per week
 - After completing each level, the assessment form must be completed and sent to ACP within 30 days





Training Sites

Licensed community pharmacy or institution pharmacy in Alberta

- ❖ Operate a minimum of 20 hours per week
- ❖ Have no outstanding deficiencies as a result of an ACP pharmacy assessment
- ❖ Have no restrictions on the pharmacy license that will impact ability to provide a good learning environment
- ❖ Have no outstanding complaints that have been referred to a Hearing Tribunal

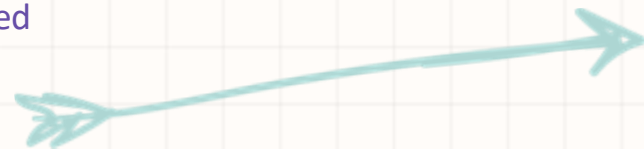


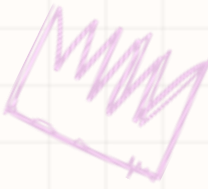
Preceptors



Each SPT rotation must be supervised by a pharmacy technician on the pharmacy technician register or a pharmacist on the clinical pharmacist register

- ★ Registered with ACP minimum of 2 years
- ★ Has no restrictions on their practice permit that will impact ability to provide a good learning experience
- ★ Have no outstanding complaints that have been referred to a Hearing Tribunal
- ★ Is not in a close personal relationship with the provisional technician being precepted





NAPRA's




Professional Competencies for Canadian
Pharmacy Technicians at Entry to Practice





1) Ethical, Legal, and Professional Responsibility

Pharmacy technicians practise within legal requirements, demonstrate professionalism and uphold professional standards of practice, codes of ethics and policies.

1. Practise within legal requirements
 2. Uphold Ethical Principles
 3. Manage Actual and potential illegal, unethical or unprofessional actions or situations in practice.
 4. Apply principles of professionalism.
 5. Document activities of practice in compliance with federal and provincial/territorial legislation, standards and policies
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2) Patient Care

Pharmacy technicians participate in meeting the patient's health and drug-related needs, through collaboration with the patient, pharmacist, and other health professionals, to achieve the patient's health goals.



1. Develop a professional relationship with the patient.
1. Obtain patient information for pharmacist review.
1. Collaborate with the pharmacist to support care plan activities





3) Product Distribution



Pharmacy technicians implement safe and effective product distribution to ensure the safety and accuracy of released products.

1. Receive, interpret and process a prescription.
1. Prepare products for dispensing.
1. Prepare and compound non-sterile and sterile products according to recognized guidelines and standards of practice.
1. Verify the technical aspects of the prescription to ensure accuracy and quality of products.
1. Collaborate with the pharmacist in the release of the product.





4) Practice Setting

Pharmacy technicians contribute to the management of the practice setting with the goal of ensuring safe, effective and efficient product distribution.




1. Optimize the safety, efficacy and efficiency of operations in the practice setting.
1. Contribute to the management of pharmacy inventory to ensure safe, effective and efficient product distribution.
1. Contribute to the management of record-keeping activities within the practice setting.





5) Health Promotion



Pharmacy technicians support health promotion activities for patients, communities, and populations in collaboration with the pharmacist.

1. Support patient-specific health promotion activities in collaboration with the pharmacist.
2. Support public health activities in collaboration with the pharmacist.
3. Contribute to the maintenance of a healthy environment for the public.





6) Knowledge and Research Application

Pharmacy technicians access, retrieve and apply relevant information to make evidence-informed decisions within their practice with the goal of ensuring safe and effective product distribution.



1. Respond to questions that do not require pharmacist referral using appropriate strategies.
1. Apply relevant information to practice.



7) Communication and Education


Pharmacy technicians communicate effectively with patients, the pharmacy team, other health professionals and the public, providing education when required.

1. Establish and maintain effective communication skills.
1. Use safe, effective and consistent communication systems.







8) Intra- and Inter-Professional Collaboration



Pharmacy technicians work in collaboration with the pharmacy team and other health professionals to support the delivery of comprehensive services, make best use of resources and ensure continuity of care in order to achieve the patient's health goals.

1. Create and maintain collaborative professional relationships.
 1. Contribute to the effectiveness of working relationships in collaborative teams.
 1. Participate in the delivery of collaborative health services in collaboration with the pharmacist.
 1. Accept referrals from and make referrals to the pharmacist.
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9) Quality and Safety



Pharmacy technicians collaborate in developing, implementing and evaluating policies, procedures and activities that promote quality and safety

1. Contribute to a culture of patient safety.
1. Contribute to continuous quality improvement and risk management activities related to the drug distribution system.
1. Ensure the quality, safety and integrity of products.
1. Create and maintain a working environment that promotes safety.





Support Student and Provisional Pharmacy Technicians

on their journey to regulation



Reach Out!



ROBERTSON



Bow Valley College



Red Deer Polytechnic





CANADIAN
imperial
COLLEGE



NORQUEST
COLLEGE





Programs in Alberta typically send students out for 5 weeks institutional and 4 weeks community rotations.

Placements happen throughout the year

January to April; May to beginning of July; with rolling intakes - no set time of year

Programs admit 10 to 120 students per year





Number of students sent out on placements

(70-80) (30) (20-40)

Tracking of NAPRA competencies - (Digitally - comptracker) (paper & pen)

Training modules are offered for preceptors

Email program coordinators if your site can facilitate students



All schools agree they want Pharmacy Technicians to precept their students, but some sites don't employ them.



New Grads Provisional New Hires



Possibly someone that was just there on placement,
or somebody that is fresh out of school, studying for
the PEBC exams, and eager to learn from the BEST!



What Can You Do?



1

Become a preceptor

Step out of your comfort zone

2

Share your knowledge

Who knows better than you what your job is

3



Provide feedback

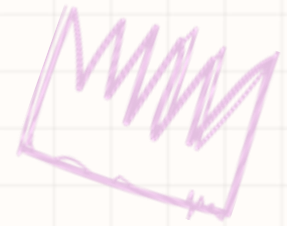
Positive and negative feedback is key for learning

4

Learn something

Your student or provisional technician may teach you something new





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