



# Getting to Know Your Pharmacy Technician

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Essential health professionals who positively impact patients and pharmacy practice

Your pharmacy team includes pharmacists, pharmacy technicians and pharmacy assistants working together to provide you with quality services.

Learn more about the dedicated professionals working alongside your pharmacist to bring you quality patient care: your pharmacy technicians.

**ADVOCATE**  
for the pharmacy technician profession

**EDUCATE**  
on the pharmacy technician scope of practice

**INSPIRE**  
professional development

**PTSA.ca**



## Who is my pharmacy technician?

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I am a regulated healthcare professional. I wrote and passed a national licensing exam and received the designation, R.Ph.T. I'm registered with the Alberta College of Pharmacy (ACP). My training ensures that I practice to the highest standards of competence and ethical conduct to provide you with quality medications and pharmacy services.

## How can my pharmacy technician help me?

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As a pharmacy technician, I work closely with your pharmacist to ensure your health needs are being met. I gather and update your health information, select and check that the



correct medications are used to fill your prescriptions, make compounded drug products and teach you about health care products and devices. When I work with pharmacy assistants, I ensure they have the proper training and provide them with supervision to work safely.

## I was just diagnosed with diabetes and need to check my blood sugar. Can you help me?

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Absolutely. As a pharmacy technician, I am knowledgeable about glucose meters, lancets and test strips that you will need to check your blood sugar. I will ask you questions to help you determine which device system is best for you and then show you how to properly test your blood sugar.

## I just moved here from another city. Can you help me transfer my prescriptions?

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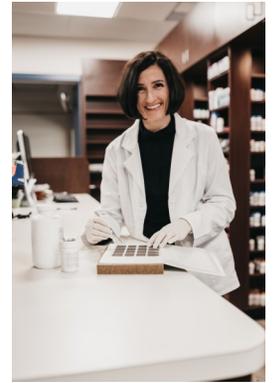
Sure! I will ask you a few questions and create a file for you. I will then contact your previous pharmacy and have the prescriptions you need transferred and filled for you.



## Can you fill my dosettes for me?

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I would be happy to fill your dosettes or any packaging that will help you take your medications properly.



## Can you answer my questions about different headache products?

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Yes, and I will ask the pharmacist to help you when I think you'd benefit from their expertise.

## I have to get a blood pressure monitor to use at home. Can you help me?

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What would you like to know? I can show you their features and how you should use them. We can also talk about lifestyle choices that can improve your blood pressure.