

# PHARMACY TECHNICIAN SOCIETY OF ALBERTA STRATEGIC PLAN



2017 – 2020

ACHIEVING OUR MISSION



PTSA is a recognized leader for Pharmacy Technicians with a focus on enhancing professionalism through education and collaboration with our members and affiliates

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# PTSA STRATEGIC PLAN

## VISION, MISSION AND WHY WE EXIST

Pharmacy Technicians are essential health professionals who have a defined set of skills that positively impact patients and pharmacy practice. In recognition of this, the Pharmacy Technician Society of Alberta is a recognized leader for Pharmacy Technicians with a focus on enhancing professionalism through education and collaboration with our members and affiliates.

The Pharmacy Technician Society of Alberta's mission is to:

1. advocate for the Pharmacy Technician profession;
2. educate the public, members and affiliates on the pharmacy technician scope of practice;
3. provide professional development and networking opportunities.

Good governance of the Society and developing and maintaining relationships with partner organizations underpin the success of all other goals PTSA works to achieve.

## PLAN FOR ACHIEVING OUR MISSION

In May 2016, the board identified four goals to enable the Society in meeting its mission. A review of the current state in meeting the Society's strategic plan was undertaken in June 2017. The report on the success of the previous strategic plan can be found in the 2016–17 Annual Report. To enable the achievement of the current goals over the next three years, key strategic objectives have been identified.

**GOAL # 1**

# **INTEGRATE PHARMACY TECHNICIANS INTO PRACTICE**

Success for this goal means that pharmacy technicians will be working within current practice models to the greatest extent possible. Integration of pharmacy technicians into practice will be achieved by promoting the value of pharmacy technicians and advocating for the expansion of scopes of practice so that more practice opportunities are available.

Strategic objectives to meet this goal include:

- 1.1 Develop a framework that will enable the injection of drugs and vaccines by pharmacy technicians.
- 1.2 Utilize the blog and social media to share stories and profile successful pharmacy technician practices.
- 1.3 Use promotion opportunities at retail/corporate conferences to promote membership with PTSA and the pharmacy technician's scope of practice.
- 1.4 Develop tools to support technicians to work to their full scope of practice.



**GOAL # 2****ENGAGE TECHNICIANS**

Engaging the membership through communication strategies, providing membership benefits and supporting technicians entering the workforce is important in achieving our mission. Offering opportunities for pharmacy technicians to have their voices heard and supporting the development of students and new pharmacy technician grads will be the focus of this strategic cycle.

Strategic objectives to meet this goal include:

- 2.1 Mentor students and new grads by increasing involvement with pharmacy technician schools.
  - 2.1.1 Continue to provide presentations to pharmacy technician students.
  - 2.1.2 Host a welcome ceremony for new pharmacy technician grads.
  - 2.1.3 Work with schools to embed PTSA membership within student tuition fees.
- 2.2 Provide new opportunities to the membership, for example writing CEs and leadership training.
- 2.3 Engage with members through more Town Hall meetings.

## GOAL # 3

# PROVIDE CONTINUING EDUCATION

Having access to quality development opportunities is important for pharmacy technicians to meet professional expectations. In order to meet this need, PTSA will offer quality continuing education designed for, and authored by, pharmacy technicians that is accessible across the province.

Strategic objectives to meet this goal include:

- 3.1 Implement an online learning platform and self-study education courses.
- 3.2 Increase the number of pharmacy technicians teaching and writing continuing education.
  - 3.2.1 Reformat the Basic Writing Skills and Research Workshop for online participation.

## GOAL # 4

# INFLUENCE POLITICAL ISSUES

PTSA also has a role to play in advocating for changes within the healthcare environment that will provide opportunities for pharmacy technicians to evolve their roles. Success of this goal will be achieved through changes to legislation and policies that enables pharmacy technicians to work to full scope of practice.

Strategic objectives to achieve this goal include:

4.1 Advocate for revisions to federal narcotic legislation to allow technicians a greater role in handling controlled substances.

4.1.1 Provide feedback on Health Canada consultations.

4.1.2 Develop a white paper that can be used to solicit support for narcotic legislation changes.

## ALIGNMENT WITH A VISION FOR THE FUTURE OF A HEALTHY ALBERTA



Pharmacy technicians are part of teams that provide excellent care, and must use their unique skills and full scopes of practice in meeting and exceeding professional expectations. Pharmacy technicians must also be active partners in using technology and quality measures to improve not only the drug supply system, but the health system as a whole. PTSA's responsibility in helping pharmacy technicians meet these expectations can be seen in the

alignment of key strategic objectives with the *Vision for the Future of a Healthy Alberta*. The chart below shows the alignment of goals and strategic objectives with the Vision's six key themes.

	Vision Concept	Aligned Goals and Strategic Objectives
<b>Care</b>	Practice environments, pharmacists, and pharmacy technicians adapt to the unique needs of their communities and the populations they serve.	1.1 Develop a framework that will enable the injection of drugs and vaccines by pharmacy technicians.
<b>Professionalism</b>	Albertans receive excellent care provided by pharmacy teams who commit to lifelong learning.	Goal #3: Provide continuing education
	Pharmacist and pharmacy technician education supports excellence in care and integrates the model of care into student training.	2.1 Mentor students and new grads by increasing involvement with pharmacy technician schools.
<b>Relationships</b>	Pharmacists and pharmacy technicians are integrated as a pharmacy team and a synergy is realized between their unique roles in their delivery of care.	Goal #1: Integrate pharmacy technicians into practice
<b>Integrated Technology</b>		<i>No goals/strategies identified this cycle</i>

	Vision Concept	Aligned Goals and Strategic Objectives
<b>Quality Drug Distribution</b>	The integrity and safety of the drug supply system is second-to-none and provides consistent, safe, and effective distribution of commercially available drugs and compounded drugs.	4.1 Advocate for revisions to federal narcotic legislation to allow technicians a greater role in handling controlled substances.
<b>Engaging Health System</b>	Professional education, scopes of practice, roles, standards of practice, and compensation are shaped by the views of individuals and communities.	Develop tools to support technicians to work to their full scope of practice.

*Our profession has grown so much already, but we must continue to evolve to meet the needs and expectations of Albertans.*

– Teresa Hennessey,  
President

